

# Eurborn Co.,Ltd-RMA Form

## Return Material Authorization (RMA) Form

### 返修材料授权表（RMA 表格）

RMA ID	
--------	--

Please fill all fields marked with \* by using capital latin letters - if defective products relate to multiple invoices, fill one form per every invoice - if information is considered unclear, RMA cannot be accepted - By signing this form, the conditions set out in the attached document are accepted. Requests are accepted within 60 days from defect discovery.

请填写所有字段标有\*用大写拉丁字母—如果有缺陷的产品涉及多个发票,填满每一种形式发票,如果信息被认为是不清楚,RMA不能接受—签署此表格,在附加文档设置的条件下接受。在发现缺陷后的60天内接受请求。

Purchaser's Company Name*/公司名	
Contact Name*/联系人	
Phone*/电话	
Email*/邮箱	
Return material address*/寄回地址	
Invoice Reference*/发票号	
Project Name*/项目名称	

#### It is essential to provide correct article and S/N for the acceptance of the RMA

Item 序号	Product code* 产品型号	Serial code* 产品批次号	Date* and brief description of defect 日期和大致的缺陷问题描述
1			
2			
3			
4			

If needed, continued on third page

#### Provide description of defects below, as precise as possible\*

请在下方尽可能的详细填写产品缺陷描述


#### Necessary documents for RMA acceptance:

以下文件也是需要被完善/提供的

- This form filled, signed and stamped  
此表格需要填写完整并签字盖章

# Eurborn Co.,Ltd-RMA Form

---

- *Copy of invoice/sales receipt*  
发票或收据复印件
- *picture(s) showing defect*  
显示缺陷的图片
- *picture(s) showing operating environment of product*  
显示产品操作环境的图片
- *picture(s) showing electrical connection of product*  
显示产品电路连接的图片
- *picture(s) showing the driver details*  
显示驱动程序详细信息的图片

These documents must be sent to following email address first: [info@eurborn.com](mailto:info@eurborn.com), mentioning "Company name + RMA request" in the email object. Do not ship products or uninstall products until reception of RMA confirmation. All shipping documents of products related to this RMA must clearly indicate RMA ID (top right corner of this form, RMA ID will be offered by Eurborn Co.,Ltd).

这些文档必须先发送到[info@eurborn.com](mailto:info@eurborn.com), 在邮件主题上标注“公司名称+ RMA请求”。在收到RMA确认之前, 不要发货或卸载产品。所有与此RMA相关的产品装运文件必须清楚地标明RMA ID号(此表格右上角,RMA ID号是由欧博有限公司提供)。

Date, signature and stamp of purchaser

Date, signature and stamp of Eurborn Co., Ltd for confirmation

# Eurborn Co.,Ltd-RMA Form

Item 序列号	Product code* 产品型号	Serial code* 产品批次号	Date* and brief description of defect 日期和大致的缺陷问题描述
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			
26			
27			
28			
29			